



1505 Fenpark Dr.
Fenton, MO 63026
636-680-5555 (phone)
636-680-8200 (fax)

How To Prepare For Your Appointment

- **Ring, ring.** A confirmation call is usually sent one business day prior to a scheduled cleaning.
- **Remove Breakables.** Technicians will be careful, but it's best to go ahead and remove any breakables that might be sitting out on side tables or shelving that will need to be moved. Things like lamps, vases or collectibles should be moved to another room so you can be sure they'll be safe.
- **Heavy Lifting.** If you want the carpet under your furniture cleaned, please move the furniture off the carpet prior to your scheduled appointment. (Specials and Groupons do not include furniture relocation. For an additional fee, the technician is able to move small couches, chairs, tables, and other small artifacts. The technician is unable to move electronics, valuables, beds, entertainment centers, and other large items.)
- **Quick Pick-Me-Up.** Pick up small items off the floor such as toys and shoes. It'll save time when the professionals arrive, and help you feel even more organized!
- **Vacuum.** It makes sense to run a vacuum over your carpets to remove any loose dirt before the deep cleaning takes place.
- **Clear Parking.** Make room – in the driveway if possible – for the technicians to park, so that they have easy access to your home.
- **Plan Ahead for Children and Pets.** You don't want your children or pets running through the house while the pros are trying to clean! Hopefully nice weather will allow for playing outside. Otherwise, arrange for them to play in a non-carpeted room or stay with a friend or neighbor for a few hours. (The outside door will be propped open slightly during the cleaning.)
- **Play Inspector.** Walk through any rooms that will be cleaned and carefully inspect your carpets. Let your technicians know about any special areas of concern, such as spills or pet stains. These areas can be treated for an additional charge.
- **Prepare Payment.** Decide on and prepare your method of payment. For cash payment, please have exact change; our technicians do not carry cash. For Groupons, we only need the voucher number; you do not need to print it.
- **Ring, ring.** A company representative will call to notify you when the technician is on the way, approximately thirty minutes prior to their arrival at your home on the day of scheduled service.

1 Room = 250 square feet or less, and does not include area rugs

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