



**1505 Fenpark Dr.
Fenton, MO 63026
636-680-5555 (phone)
636-680-8200 (fax)**

What to Expect During the Steam Cleaning

- The technician will arrive at your home during the time frame given to you at the time of scheduling.
- The technician will apply protective booties prior to the inspection. Additional pairs of protective booties are available upon request.
- The technician will inspect all areas to be cleaned, identifying areas of concern, and explaining our services available at an additional cost, if needed.
- Corner guards and walk off mats will be installed to protect walls and flooring.
- Our trucks carry a tank of water for cleaning, but an additional water source may be necessary for the technician to complete the cleaning. The technician may ask to use an outdoor spigot.
- The technician will apply the appropriate cleaning agents to the carpet.
- The technician employs a temperature-controlled, purified hot water extraction process to remove the soil.
- A final inspection will be performed to ensure quality throughout. Our knowledgeable technician can answer any questions you may have. Furniture tabs may be available upon request.
- The carpet may take 6-8 hours to dry. Please make sure AC or furnace is running to ensure carpet dries in a timely manner. Try to avoid contact with the carpet until it is completely dry. (If you need to step on carpet before it dries, avoid wearing shoes and take care when stepping from carpet to tile.)
- Sometimes steam cleaning can bring old stains up to the surface once the carpet dries. If this happens, we would be happy to come back to treat the stain for an additional charge.
- Thank you for your business! If you are pleased with our services, please leave a review on our Google Business listing or [facebook.com/spectrumclean/reviews](https://www.facebook.com/spectrumclean/reviews)

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